



Game Account Issues Application Form

Date (YYYY/MM/DD): / /

ID Document- Front

If the applicant is under 18, please attach a legal representative's ID document. The document can be sent back via email to the customer service.

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Game:	Account:
UID:	Email:
Name:	ID Number:
Phone:	Mobile: (□□□)
Name of Legal Representative:	
Issue Category: ☐ Account is Frozen ☐ Account Freeze Request ☐ Other	
Issue Description: Please describe in detail the matters and issues you wish to inquire about, modify, or apply for to expedite the processing of your case.	

Please scan or photograph the completed form and send it to the customer service.
If you have any other questions, feel free to reach out to us.



I promise that the information provided is true and belongs only to me. If there is any false information, impersonation, or illegal activity, this application form will be deemed invalid and the official party will not process the application. If it is a serious offence, the official party has the right to transfer the relevant information of the applicant to the judicial or police authorities for criminal investigation.

★If the applicant is under 18, the following must be filled out by a legal representative!

★The information is required for review. Please complete all fields!

*I have read and agree to the terms of use on the official website.

*I agree to provide true and accurate information. Incomplete information will not be processed by the official party.

Signature_____

Signature of Legal Representative_____

(If the applicant is under 18, legal representative's signature is required.)

Notes:

In case of any inconsistencies between this version and the version in Chinese language, the Chinese version shall prevail.

Please scan or photograph the completed form and send it to the customer service.
If you have any other questions, feel free to reach out to us.